



Downtown Business Improvement District Resource Contacts

UPDATED April 2023

Business Improvement District

BID Manager(direct) 499-7745

BID office 886-0088

- Flower beds, flowerpot planting/maintenance
- Sidewalk cleaning: general trash, debris, spills
- Light pole banners, tree lights
- Sidewalk snow removal: Businesses must remove snow from building to curb. The BID shovels pedestrian ramps. Fenced patio areas are the responsibility of the property owner.

Mercurial Security 338-8179

Private Security, 7 days/week, hours vary

Homeless Outreach Program.....368-0852

CSFD's public health division, clinician and EMT team,
8 am-5:30 pm Mondays through Thursdays

Other helpful numbers

Bus service, Mountain Metropolitan Transit385-7433

Code enforcement444-7891

Curb and gutter damage, City Street Division385-5411

Graffiti, City Graffiti Hotline.....634-5713

Please report all graffiti to the Graffiti Hotline. City ordinance required all graffiti be removed by the property owner within 10 days.

Human service referrals, Pikes Peak United Way.....211

Noise complaints, CSPD444-7000

Parking meters and city parking garages, City Parking Administration.....385-5681

Public art maintenance, City of Colorado Springs.....385-5654

Signage requirements/policies, City Land Use Review Division385-5382

Special events, parades and festivals, City Special Events.....
385-5940

Event street closuresDowntownCS.com/streets

Street maintenance, pothole repair, City Public Works385-7623

Streetlights, utility poles, Colorado Springs Utilities.....448-4800

Trash removal from public bins, City Contracting385-6602

Tree maintenance, City Forestry Department.....385-5942